

Monitoring Pharmacy Practice

Onsite monitoring of practice is an essential method to ensure safe and effective pharmacy practice.

The College's team of Inspectors/Practice Consultants conduct routine, random site visits of community and hospital pharmacies across British Columbia, and inspect all new, renovated and/or relocated pharmacies to meet licensure standards. Site visits ensure that minimum practice standards are being met, and allow for the identification, documentation and reconciliation of any areas that may require improvement.

In addition to routine, random site visits, College Investigators visit specific pharmacies in response to circumstances identified through the complaints resolution process. Site visits triggered by a complaint focus on evidence gathering with respect to an individual's specific concerns; all findings are brought forward to the College's Inquiry Committee for review.

PHARMACY INSPECTIONS

March 1, 2013 to February 28, 2014

> COMMUNITY PHARMACY

Routine – regular	138
Routine – facility services	1
Consultation – on site	9
Consultation – telephone	5
Facility site	2
Follow-up	2
Methadone services	35
New pharmacy opening	59
Investigation	79
Robbery	50

March 1, 2013 to February 28, 2014

> HOSPITAL PHARMACY

Opening	1
Routine	20
Consultation – on site	3
Consultation – telephone	1

