

Complaints Resolution Statistics – received between March 1, 2013 and February 28, 2014

Number of Complaints Received	606
Number of Complaints Reviewed by the Inquiry Committee	159
> COMPLAINTS RECORDED BY TYPE <i>Some complaints may have more than one type</i>	
Medication Related	70
Privacy/Confidentiality	3
Professional Conduct/Competency	77
Fitness of Practice	10
Business-Related	0
Suspected Unlawful Activity	5
Sexual Misconduct	1
> DISPOSITION AND COMPLAINTS	
Total Presented to Inquiry Committee	159
Total new files reviewed	110
Total reconsiderations*	49
Active/Pending**	88
Disposed and Closed	88
Disposed and Monitoring	21

* *Some files have been reconsidered more than once.*

** *6 files were carried over from previous fiscal years.*

> DISCIPLINE COMMITTEE HEARINGS **1**

> NUMBER OF INQUIRY COMMITTEE MEETINGS **48**